



ProQuest Signs Agreement to Acquire Ex Libris

FREQUENTLY ASKED QUESTIONS

Why is ProQuest acquiring Ex Libris?

ProQuest and Ex Libris will bring together the best talent and resources to deliver product enhancements and innovations to libraries of all types.

Once it closes, this acquisition will be an enormous win for our customers and our partners. We will:

- Maintain and enhance our existing software solutions;
- Integrate with our customers' and partners' workflows more deeply than ever before;
- Offer more content choices to more libraries and users around the world;
- Better meet the needs of customers in their regions, in their languages, and in their time zones.

Combining Ex Libris' full suite of solutions and deep expertise with ProQuest's breadth of content and innovative software solutions will help us fulfill our commitment to empowering researchers and transforming research around the world.

What happens next? What are the next steps after this Agreement?

This acquisition is subject to normal reviews. Today and for the immediate future, there are no changes to either company. Once we close the transaction, we will share more information on our integration plans with our customers and partners.

What do you mean when you say that by combining ProQuest and Ex Libris, you will "enhance our existing software solutions" and "offer more content choices" for libraries and users?

Bringing these complementary skills and capabilities together will enable ProQuest and Ex Libris to enhance existing products and accelerate innovation of new solutions to address libraries' most pressing challenges: disparate workflows for print and electronic resources, incompatible content and discovery systems, and navigation of rapidly changing technology, content and user environments.

ProQuest and Ex Libris will not only maintain and enhance our existing software solutions, but will also integrate with our customers' and partners' workflows more deeply than ever before. For example, imagine the value to libraries of having unified workflows for acquisition, cataloguing and circulation or having a single system that deftly manages print and electronic resources. And there's so much more: we'll have the ability to offer more content choices to more libraries and users around the world and we'll better meet the needs of customers in their regions, in their languages and in their time zones.

Frequently Asked Questions

Will ProQuest's offerings or services change as a result of the acquisition?

We remain committed to offering our customers the best and broadest options available with no disruption to their institutions.

Customers will continue to have the choices of product solutions they know and trust from both organizations, including Alma, Aleph, bX, Intota, Primo, Rosetta, SFX, SIPX, Summon, Voyager, 360 Link, the newly launched Leganto reading list solution, and campusM mobile campus solution.

What about Intota?

We believe in the vision of Intota. We will continue to support and enhance Intota and Intota Assessment. Following the closing of this transaction, we will evaluate how to combine the best features and functions of both companies' solutions. We will continue to provide innovative and valuable solutions to libraries of all sizes.

Will ProQuest and Ex Libris continue their relationships with existing partners?

Yes. Both companies will continue their longstanding commitment to openness and collaborations with other organizations in the industry, including OCLC, Google, Gale Cengage, HARRASSOWITZ and YBP/EBSCO, for the benefit of customers.

How will this affect library patrons and users of ProQuest's or Ex Libris' library research services?

Both ProQuest and Ex Libris are deeply engaged with the library community and benefit from active, collaborative and forward-thinking global customer bases and user groups. Continuing this tradition of cooperation, we are committed to working with our user communities to get input and guidance as we enhance current solutions and create new ones.

I have a few questions and comments I'd like to share with ProQuest about this announcement. Who should I contact and how?

At ProQuest, there is nothing that we value more than the input we receive from our customers and partners.

If you are a current customer of ours, or are affiliated with a customer institution, we invite you to share your questions and comments with your Customer Care or Account team representatives. Alternatively, you may submit your comments or questions via email to WeListen@ProQuest.com or via our Customer Care website at <http://www.proquest.com/customer-care/>.

If you are a member of the industry trade press or a news media organization, please contact our Communications leaders Beth Dempsey (Beth.Dempsey@proquest.com) [for inquiries in North America, Latin America, and Asia Pacific] or Nicola Bacon (Nicola.Bacon@proquest.com) [for inquiries in Europe, Middle East, and Africa].